

# How do I clear my web browser's cache, cookies, and history?

## Chrome

1. In the browser bar, enter:

```
chrome://settings/clearBrowserData
```

2. Select the following:

- Browsing history
- Download history
- Cookies and other site and plug-in data
- Cached images and files

From the **Obliterate the following items from:** drop-down menu, you can choose the period of time for which you want to clear cached information. To clear your entire cache, select the **beginning of time**.

3. Click **Clear browsing data**. Close all browser windows and re-open the browser.

## Firefox

1. From the **History** menu, select **Clear Recent History**.

If the menu bar is hidden, press **Alt** to make it visible.

2. From the **Time range to clear:** drop-down menu, select the desired range; to clear your entire cache, select **Everything**.
3. Next to "Details", click the down arrow to choose which elements of the history to clear. Click **Clear Now**. Close all browser windows and re-open the browser.

# Internet Explorer 8 and higher

1. From the **Tools** or **Safety** menu, select **Delete browsing history...**

If the menu bar is hidden, press **Alt** to make it visible.

2. Deselect **Preserve Favorites website data**, and select:

- **Temporary Internet files** or **Temporary Internet files and website files**
- **Cookies** or **Cookies and website data**
- **History**

3. Click **Delete**. Close all browser windows and re-open the browser.